* This program has a modular approach by adding multiple different codes together. The program creates a TXT file to save all the information that was created in the IT ticketing system.
* The user manual will give the user a clear overview of the GUI IT ticketing system. This is a plus point; the GUI IT ticketing system is very user-friendly and straightforward.
* The program has an image that is the text.
* The program has 5 buttons total, and 3 buttons are in general.
* The program has an exit button on top.
* I have implemented secure coding best practices. I tested everything before I submitted this assignment. I ran into an error while running this program in Visual Studio. The error was that my laptop went on a blue screen while running this code in Visual Studio. That is not good, so run this code in the latest version of Visual Studio. The version that I was using was old. That is a security vulnerability.
* I have tested this code multiple different times and I attached a screen short.
* I have created a word document about the user manual for this IT ticketing program.
* I have documented the about the purpose and function of each section of the code.
* I am also posting two links for the repository, one for my final project and the last one is where I found some of the source code.